

# **FAQS**

## **Where can I find your activity packs?**

Visit our web site to know how and where our activity packs are being delivered.

## **Why I cannot find them for FREE?**

We provide free basic demo versions of some of our packs. However, putting them together, maintaining the web site and creating all this stuff takes time and effort. We would like to see our time rewarded as well in some way.

## **Can I edit the activity packs?**

All our activity packs are provided in PDF format. As of now, these files are not protected. There are some tools that may allow you to edit and modify PDF files. Modifying the contents is not against the “terms of use” of these materials, as long as you use them for your own classes and students and do not share the modified versions or the activity packs contents with others, but we do not provide neither any editable version of the activity packs nor any support on how to use these tools.

## **I found an error! What can I do?**

We put a lot of care and effort in making high quality activity packs. However, typos and mistakes can occur. In this case, you may want to contact us (see end of this document) and, if both parts agree that what you found was a mistake (and not something you do not like but is not necessarily incorrect) we will correct the mistake for you and you will get a new, modified version of your activity pack for free as soon as possible.

## **I don't like these words / sentences.**

Before acquiring any of our activity packs you will be able to verify the words and sentences used. We understand that you may think that some of the words or sentences that we have chosen are not the most appropriate for your students. If you provide a new word set with the corresponding sentences, we can create the activity pack with your words and sentences instead of ours. Please be aware that using copyrighted materials may prevent us from creating the activity pack. Contact us for further information about this options.

We can also offer a certain degree of customization in your activity pack. Let's say that you want to see your school's mascot instead of our Ninja clip-art or our Spelling Dojo logo in your activity packs. We can do that too (up to a certain extent). And it will not necessarily create a budget overrun for you in any way.

## **Is there a spiral review?**

Even though we may combine different activity packs that might be related due to the specific nature of the contents that can be put together, our activity packs are designed as individual units. Therefore, we do not have a "spiral review" of our spelling patterns by now. We may think about it in the near future, though, if this is a highly demanded feature.

## **I can't find the scope and sequence.**

There is not a scope and sequence of our activity packs for the same reasons stated above about the spiral review packs. However, we can design any activity pack based on words and sentences provided by you. Contact us for more information if necessary.

## **Can I print more than one activity on the same page?**

You can. And, in some cases, depending on the activities you choose, you are encouraged to do so to save time and paper. PDF files can usually be printed using a two-pages or four-pages per page layout. See the next question for more information about printing tips.

## **How do I solve my printing problems?**

Visit our web site to obtain a complete manual on printing tips and problem solving.

## **What happens if I need more stickers?**

You can freely download extra stuff (stickers are part of that "extra stuff") from our web site.

## **Why do the stickers have a code below?**

In all our premium activity packs (not in the free demo versions, though) you will find a code below each sticker. You can use this code to track the activity pack it belongs to when your students trade or glue these stickers. The code you find is the same that identifies your activity pack and connects it with the on-line version of the activities.

You may decide, however, to use the blank stickers you can download from our web site if you prefer.